

Terms & Conditions for Amazon Echo Dot Offer

I. Definitions:

- (i) **"Card"** shall mean a Visa/Master Supercard/Credit Card issued by RBL Bank.
- (ii) **"Cardmember/s"** shall mean such customer/s to whom a Card has been issued and who is authorized to hold the Card. Use of the terms 'their', 'your' or similar pronouns shall, where the context so admits mean the Cardmember.
- (iii) **"Offer"** shall mean such discount/joint benefits given by the third party/partners and RBL Bank on purchase of Products/Services.
- (iv) **"Offer Period"** shall mean the period commencing from **September 29, 2022 to October 26, 2022** both days inclusive.
- (v) **"Products/Services"** shall mean the goods/benefits/facilities offered by RBL Bank and its partners.
- (vi) **"Target Spend/s"** shall mean the amount of total purchase and expenditure made by the Cardmember during the Offer Period on the specified Card.
- (vii) **"Website"** shall mean the following www.amazon.in and Amazon India's mobile app.
- (viii) **"Void Transaction"** shall mean any transaction wherein the transaction has taken place but has been cancelled /rejected /unsuccessful.
- (ix) **"RBL Bank Limited"** shall herein after, be referred to as RBL Bank.

II. Offer:

- (i) Cardmembers will be eligible for Amazon Echo Dot-4th Gen (2020 release) on achieving the 'Target Spends' as mentioned in the Offer communication sent by RBL Bank on the Cardmember's registered e-mail id. Each Cardmember shall have a unique Target Spend to achieve and will qualify only on achieving the Target Spend on the specified Card during the Offer Period.
- (ii) Cardmember holding more than one Card, must confirm the specific Card for availing the said Offer by verifying the last 2 digits of the Card number in the e-mail communication sent by RBL Bank. To avail the Offer, Target Spends on multiple cards cannot be clubbed together by the Cardmembers.
- (iii) Eligible Cardmembers will be sent Amazon Echo Dot-4th Gen (2020 release) e-vouchers on or before December 31, 2022, which can be redeemed from the Website. Cardmembers who receive the e-vouchers for Amazon Echo Dot- 4th Gen should redeem the e-vouchers within the validity date of the e-voucher.
- (iv) The e-voucher code will be sent to the eligible Cardmembers on registered email address and mobile number as updated with RBL Bank. Cardmember's are advised to keep their email address

and mobile number updated in RBL Bank's records. It is further advised to not share this code with any person.

- (v) The e-voucher code will be valid for redemption only on Amazon Echo Dot-4th Gen (2020 release) can be redeemed only on the Website.
- (vi) The e-voucher code can be redeemed only once, and code cannot be redeemed for multiple products or any other product or exchanged for cash or items of equivalent/lesser or higher value.
- (vii) Irrespective of number of Cards held and Target Spends achieved on respective Card; each eligible Cardmember shall be entitled for one (1) Amazon Echo Dot-4th Gen under the Offer.
- (viii) E-vouchers issued to eligible Cardmembers will be governed by Terms & Conditions applicable for usage & redemption of the Offer. These will be sent along with the e-vouchers to eligible Cardmembers or as mentioned on the Website.
- (ix) The availability of the product/variant/color is subject to the product availability with the Website.
- (x) The e-voucher will come with a limited validity and should be redeemed either before the expiry date of the redemption period or the validity period (whichever is earlier). The validity period of the e-voucher and the redemption period will be mentioned in the communication(s) sent to eligible Cardmembers by RBL Bank.
- (xi) The e-voucher code once expired, cannot be reinstated. Validity of the e-voucher code is fixed and cannot be extended. RBL Bank will not entertain any request for renewal/reinstatement of the e-voucher.
- (xii) The e-voucher cannot be combined with any other Offer/promotion running on the Website or Amazon's mobile app.
- (xiii) Delivery or other charges may apply. Please visit the Website for detailed information. Any additional charges if applicable will have to be paid by the Cardmember and will not be adjusted against the e-voucher. The delivery of the product may vary depending on the availability, delivery location and coverage.
- (xiv) RBL Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the Cardmember under the Offer.
- (xv) This Offer is a standalone Offer and the benefits extended under this Offer cannot be clubbed together and/or in any way be cumulated with any other offer of RBL Bank in any manner, or form.

III. Steps to Redeem the E-Voucher:

- (i) Cardmembers who are eligible for Amazon Echo-Dot-4th Gen (2020 release) will receive a link at the end of Offer Period by RBL Bank containing the details of e-voucher code and process to redeem the e-voucher code on their registered email id.
- (ii) Cardmembers shall add the e-voucher code to the amazon.in website / mobile app account and select Amazon Echo Dot-4th Gen (2020 release) product and proceed to buy. The e-

voucher will be adjusted against the price of Amazon Echo Dot-4th Gen on the payment page once added.

IV. General Terms and conditions:

- (i) This Offer is available only for select individual Cardmembers who do not have any outstanding amount payable under the Card for more than 30 days and not Corporate Cardmembers.
- (ii) RBL Bank does not guarantee and make any representation about the usefulness, worthiness and/or character of the discount / benefit or of the Products/Services under the Offer.
- (iii) Any tax or other liabilities or charges payable to the government or any other statutory authority/body or any participating establishment, which may arise or accrue to the Card Member due to provision of the Offer, shall be to the sole account of the Card Member. Tax deducted at source, if any, on the monetary value of the Offer shall be payable by the Card Member.
- (iv) The Offer is not valid and applicable for Void Transaction.
- (v) This Offer is valid for selected Cardmembers only, who will receive the Offer details via SMS/Email/WhatsApp from RBL Bank.
- (vi) In case of transaction failure/refunds or Void transactions, Offer stands void and Cardmember will not be eligible to avail the Offer.
- (vii) RBL Bank reserves the right to amend/withdraw/close the Offer anytime without prior intimation.
- (viii) Any person availing this Offer shall be deemed to have read and accepted these Terms and Conditions.
- (ix) Offer is non-transferable, non-negotiable and cannot be en-cashed.
- (x) RBL Bank will not be responsible for any deficiency in products and services provided by Amazon.
- (xi) If the Cardmember does not receive the gift communicated within 60 days after the Offer Period ends, the Cardmember can place their request to RBL Bank on helpline number 022-62327777 or write to us at CardServices@rblbank.com within 90 days after the expiration of the Offer Period. Super Cardmembers are requested to place their request on the helpline number 022 711 90900 or write to us at SuperCardservice@rblbank.com.
- (xii) RBL Bank reserves the right, at any time, without prior notice and liability and without assigning any reason whatsoever, to add/alter/modify/change or vary the terms and conditions or to replace, whole or in part, this Offer by another Offer, whether similar to this Offer or not, or to extend or withdraw it altogether.

- (xiii) RBL Bank shall not be held liable for any delay or loss that may be caused in delivery of the product and services or the assured gift/prizes
- (xiv) In the event of any misuse, abuse of Offer, incomplete, rejected, invalid, returned, disputed or unauthorized transaction by the Card member, RBL Bank reserves the right to deny the Offer.
- (xv) RBL Bank reserves the right to disqualify the Cardmember from the benefits of the Offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the Offer or otherwise by use of the Card.
- (xvi) RBL Bank shall not be liable for any indirect, punitive, special, incidental or consequential damages arising out of or in connection with Offer.
- (xvii) In case there is more than one Offer available simultaneously, no two Offers can be combined by the card member provided by RBL Bank. It shall be solely at discretion of RBL Bank to consider any exceptions to the above.
- (xviii) The decision of RBL Bank with respect to Offer shall be final and binding on the customer and any correspondence in this regard will not be entertained.
- (xix) This Offer shall be subject to all applicable laws, rules and regulations which are in existence, and which may be promulgated anytime by any statutory authority.
- (xx) The Offer is not valid on cash withdrawals, balance transfer, fees & charges or dial for cash/Xpress cash.
- (xxi) These terms and conditions shall be governed by the laws of India and any dispute arising out of or in connection with these terms and conditions shall be subject to the exclusive jurisdiction of the courts in Mumbai & RBL Bank reserves the right to add, alter, modify, change or vary any of these terms and conditions or to replace, wholly or in part, this Offer by another Offer, whether similar or not, or to withdraw it altogether at any point in time, without any prior notice.
- (xxii) The above Offer is by way of a special Offer for Cardmembers, and nothing contained herein shall prejudice or affect the terms and conditions of the Cardmember Agreement. The terms of the above schemes shall be in addition to and not in derogation of the terms contained in the Cardmember Agreement.
- (xxiii) The Cardmembers are not bound in any way to participate in the Offer. Any such participation is voluntary and the same is being made purely on a “best effort basis”.

Disclaimer:

RBL Bank is neither guaranteeing nor making any representation with respect to the products / services provided by the third parties. For any queries, complaints, issues and/ or feedback pertaining to products and services purchased from a third-party website, Cardmember shall directly deal with the third parties only. The Offers/ services may also be available at other platforms. The Customer's participation to avail such Offers/ services is purely voluntary.